

# I HAVE QUESTIONS, WHO DO I ASK?

## **FIRST, LOOK AT:** [www.umkc.edu/ISAO/](http://www.umkc.edu/ISAO/)

If you still have questions...

### **INTERNATIONAL STUDENT AMBASSADORS – [umkcisap@umkc.edu](mailto:umkcisap@umkc.edu)**

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- How do I find an apartment in Kansas City?
- How do I ride the bus in Kansas City?
- How do I get more involved on campus?
- What are some good or authentic restaurants in Kansas City?
- What are some good places to visit?
- What are some things you have learned to do/not to do in the U.S? Differences in the culture, how or what is eaten, how people act, etc.

### **YOUR ACADEMIC (DEPARTMENT) ADVISOR**

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- What classes should I enroll in?
- When can I graduate? How many credits do I have left?
- I might want to change my major (talk to the academic advisor of the department you would like to change to)
- Your academic advisor will also be the one to sign any: Full-Time Equivalency (FTE) forms, CPT applications, and OPT advisor recommendation forms.

### **UMKC CENTRAL –2<sup>nd</sup> floor of the Atterbury Success Center**

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<http://www.umkc.edu/central/>

- Setting up payment plans
- How to fill out the Change of Major/Declaration of Major form
- Adding or dropping classes
- Proof of enrollment
- Leave of Absence forms
- Return from Leave of Absence forms

### **UMKC COUNSELING CENTER – 816-235-1635 – CONFIDENTIAL, PRIVATE, WILL NOT AFFECT YOUR IMMIGRATION RECORDS**

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- I'm worried about my friend, he/she doesn't go to class, doesn't have many friends and sleeps a lot, what should I do?
- I'm feeling really sad/homesick/tired/stressed out, I wish I could talk to someone or felt like someone cared.
- I just feel really lonely all the time, is that okay?
- My family/friends/situation make me feel so pressured to do well in school, I feel trapped, I don't see a future, I'm not sure what to do
- I think I might have a problem with alcohol and/or drugs, I can't go more than a day or two without.
- One of my friends or family members passed away, I'm not sure how I'm feeling, sometimes I'm sad and sometimes I'm angry but I just can't focus on school right now, what should I do?
- I feel like I want to hurt myself
- I can't focus on school or on anything, I don't know why or what to do, my grades are falling.
- I'm just not happy with myself or with anything in my life

### **UMKC CAREER SERVICES – 816-235-1636**

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<http://career.umkc.edu/>

- Are there any career fairs coming up?
- Is there a listing of jobs on-campus that I can apply for online?
- Career Resource Guide: <http://career.umkc.edu/wp-content/uploads/2015/01/SAF-14050243-Career-Services-Resource-Guide.pdf>
- Does my C.V. or resume look okay? Do I need to change it?
- What questions will I get asked in an interview? How do I prepare for it? How do I dress?

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## **YOUR ISAO ADVISOR**

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- CPT, OPT, and off-campus work/volunteer/internships
- Visa or Immigration status issues or changes
- Transferring to or from another school
- Academic probation/suspension/dismissal
- Travel outside of the U.S.

## **ISAO ADMISSION PROCESSORS – [umkcisaoproc@umkc.edu](mailto:umkcisaoproc@umkc.edu)**

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- Have you applied for a new and higher degree level at UMKC? Need to know your status?
- What documents are needed for your new application or your friends/family member's
- I got an admission letter from the department but I haven't gotten my official ISAO admission letter?

## **THE ISAO WELCOME CENTER – [isao@umkc.edu](mailto:isao@umkc.edu) or 816-235-1113**

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- How do I get documents for a driver's license? (log-in to Online Services and submit the request)
- How do I get documents for a SSN? (log-in to Online Services and submit the request)
- How do I apply for a driver's license? Where is the DMV? Which one should I go to?
- How do I apply for my SSN?
- I'm graduating and want to invite my parents to my graduation on a B visa (log-in to Online Services and submit the request)
- I get an error when I try to log-in or submit something through Online Services (send us an email with a screenshot of the error message)
- Someone keeps calling or emailing me and I think it might be a scam
- Any other questions

## **OTHER QUESTIONS:**

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- Need to print your I-94? <https://i94.cbp.dhs.gov/i94/#/recent-search>
- Need to check your USCIS case status? <https://egov.uscis.gov/casestatus/landing.do>
- Need to pick up your diploma or official transcripts? Go to the **Registration & Records Office**
- How do I ride the Metro Bus? [http://www.kcata.org/rider\\_guide/how\\_to\\_ride\\_the\\_metro\\_videos/](http://www.kcata.org/rider_guide/how_to_ride_the_metro_videos/)

## **OTHER RESOURCES:**

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- UMKC ISAO Facebook: <https://www.facebook.com/UMKCIInternationalStudentAffairsOffice>
- UMKC ISAO Instagram: <https://instagram.com/umkcisao/>
- UMKC Organizations to Join: <https://roogroups.collegiatelink.net/organizations>
- UMKC Student Health & Wellness Center: <http://info.umkc.edu/studenthealth/>
- UMKC Women's Center: <http://info.umkc.edu/womenc/>