

## EXAMPLES OF PHONE, TEXT MESSAGE, & EMAIL SCAMS

WHAT THEY MIGHT SAY:	WHAT THEY'RE REALLY DOING:	WHAT YOU SHOULD DO:
<ul> <li>I need to transfer a large amount of money from [foreign country] to the U.S. for "safety" purposes.</li> <li>If you help me with this, I will give you a percentage of the transfer amount (may be thousands or millions of dollars)</li> </ul>	<ul> <li>They are trying to get your bank account information. Once they have it, they may be able to take everything in it.</li> </ul>	<ul> <li>Ask for their name, what agency they are with, their direct phone number, email address, physical address, their bank account information</li> <li>OR say, "I know this is a scam. I am going to report you to the police. I will not give you any information"</li> <li>OR, just hang up if it's a phone call</li> <li>OR, delete/block the sender if it's an email</li> </ul>
<ul> <li>You receive an email from a "NoReply" email address</li> <li>They will say that your card has been used overseas</li> <li>They will ask you to click on a link and it will take you to a website</li> </ul>	<ul> <li>The link may be a way for malicious software to be downloaded to your computer</li> <li>All of your personal information and banking information may be compromised</li> </ul>	<ul> <li>DO NOT click on any link in an email that you are not familiar with</li> <li>Always look at the email address of the sender, if you do not know it then delete it, mark it as spam, or block it</li> <li>Some scam artists will send an email where they have copied and pasted images and logos to make it look official. NEVER send personal or banking information to someone you do not personally know</li> </ul>
<ul> <li>You receive a text message saying your debit/credit card has been locked</li> <li>They will ask you for your 15 digit card number</li> </ul>	<ul> <li>They are just trying to get your banking information to charge your card/drain your account</li> </ul>	<ul> <li>REMEMBER: Banks WILL NEVER ask you for your personal information, account information, or card information via text message, over the phone, or in an email.</li> </ul>
<ul> <li>Someone calls you saying there is something wrong with your visa, DS-160, taxes, immigration documents, etc.</li> <li>They may know your address and other personal details</li> <li>They say that the police are on their way or that you will be deported.</li> <li>They may yell at you</li> <li>They may be calling from a number that looks like USCIS' or "911"</li> <li>They may say you will need to get an attorney that will be expensive</li> <li>They will say that if you pay \$ amount to them through Western Union, MoneyGram or another electronic funds transfer that it can get fixed</li> <li>They will continue to threaten you with deportation/arrest</li> <li>They may "transfer" you to "USCIS" or the "IRS" or the "police"</li> </ul>	<ul> <li>They are just trying to intimidate you and scare you enough so that you are not able to think and just start doing what they say</li> </ul>	<ul> <li>Stay calm, they are lying to you. You can either hang up immediately or try to get enough information OUT OF THEM to report it to the authorities.</li> <li>You can ask them for their name, agent number, direct phone number, email address, physical address, etc.</li> <li>Tell them you know they are lying and that it is a scam. DO NOT give out any of your personal information</li> </ul>

## **SCAMS: BE AWARE**



## **IMPORTANT THINGS TO REMEMBER:**

- 911 is an outgoing number only. If the police were to actually call you, the incoming number would NOT be 911
- If someone is asking you for money and you do not know who they are or why, be very careful and skeptical. Ask them for their name, phone number, address, email, etc. Then hang up the phone.
- If someone starts yelling at you and threatening you, hang up the phone.
- NEVER send money to someone you do not know personally and especially through Western Union, MoneyGram, etc.
- NEVER give out your bank account details, card numbers, personal information, etc. over the phone or through email.
- Do NOT click on links in emails from people you do not know
- Banks WILL NEVER ask you for your personal information, account information, or card information via text message, over the phone, or in an email.
- Government agencies (USCIS, IRS, etc), police departments, etc. will never call you and demand financial information over the phone. They will not yell at students or threaten arrest/deportation.
- Even if USCIS/Immigration Services/DHS were looking for you, they would not tell you ahead of time and NO AMOUNT OF MONEY would fix the problem

List of Common Scams: http://www.uscis.gov/avoid-scams/common-scams

Report Scams here: https://www.ftccomplaintassistant.gov/#crnt&panel1-1